



# EXECUTIVE SUMMARY

PEOPLE MANAGEMENT IS THE PROCESS OF SELECTING, WORKING WITH, PROVIDING FEEDBACK MOTIVATING PEOPLE, AND EQUIPPING THEM WITH NEEDED KNOWLEDGE AND DIRECTION TO BEST PERFORM ACTIVITIES. EFFICIENT PEOPLE MANAGEMENT LEADS TO RETAINING PEOPLE AND ENGAGING THEM, WHICH IN RETURN LEADS TO ENHANCING THEIR OVERALL PERFORMANCE AND PRODUCTIVITY.

### LEARNING OUTCOMES

BY THE END OF THIS WORKSHOP, PARTICIPANTS WILL BE ABLE TO:

- *DEFINE THE PROCESS OF PEOPLE MANAGEMENT*
- *IDENTIFY THE DIMENSIONS OF PEOPLE MANAGEMENT*
- *HIGHLIGHT THE IMPORTANCE OF COMPENSATION FOR RETAINING HUMAN RESOURCES*

### IMPROVEMENT PLAN

- *PARTICIPANTS WILL BE GUIDED TO DEVELOP AN IMPROVEMENT PLAN BY ANSWERING THE FOLLOWING QUESTIONS:*
- *WHAT ARE THE INTERVENTION STRATEGIES THAT YOU WANT TO CONSIDER TO IMPROVE YOUR PERFORMANCE WHILE MANAGING PEOPLE?*
- *WHAT WILL YOU DO WHEN, WHY, AND HOW TO IMPROVE YOUR SCORE?*
- *IDENTIFY THE RESOURCES THAT WILL HELP YOU TO ACHIEVE YOUR TARGET.*
- *DECIDE ON A NEW SCORE / KPI*